CITIZEN CHARTER FOR MEDCIAL SERVICES DEPARTMENT

NEW DELHI MUNICIPAL COUNCIL

Citizens of NDMC area are always welcome to avail all the Services provided by the Medical Services Department of New Delhi Municipal Council (NDMC), as per scope of work & the schedule of working hours at the various Service delivery points as briefly laid out below. They are also free for personal interactions during working hours (or as per time allotted in special cases) with all the Officers in Administrative position, regarding the Medical Care facilities.

SERVICES RENDERED BY THE MEDICAL SERVICES DEPARTMENT OF NDMC.

A. CHARAK PALIKA HOSPITAL, MOTI BAGH (156 BEDDED): Phone Nos. 011- 24671109/24671901/21611167

- OPD Timings– 8.30 AM to 4:00 PM (Monday to Friday)
  8.30 AM to 12.30 Noon (Saturday)
- Casualty/Emergency services: 24 x 7 Service (round-the-clock).
- Indoor Patient Department (IPD): Admission facilities available for various Departments viz. Gen. Medicine, Gen. Surgery, Paediatrics, Ophthalmology, ENT, Orthopedics, Gynecology and Respiratory Medicines.
- Laboratory services: All major Pathology & Biochemistry tests are available.
- Emergency Laboratory services: Limited Emergency Lab. Services are available.
- Specialist Consultation Services (2 hours daily): Visiting Specialist Services available in Cardiology, Dermatology & Venerology, Psychiatry, and Radiology.
- Thallassemia services: A 12-bedded day-care Thallassemia.
- Physiotherapy Department with all the necessary equipments.
- Two (02) modular Operation Theaters are functioning.
- 1000 LPM PSA Oxygen Plant is functioning with Medical Gas Pipeline System (MGPS) supplementing the Oxygen Manifold Plant with uninterrupted Medical Oxygen Gas to all Units.
- 24 x 7 services of Security, Fire, Civil and Elect. Departments are supplementing the services.
- Covid-19 vaccinations and Testing facilities are available.

B. PALIKA MATERNITY HOSPITAL (PMH), LODI COLONY (65 BEDDED):

Phone Nos. 011-24611633

- OPD Timings– 8.30 AM to 4:00 PM (Monday to Friday)
  8.30 AM to 12.30 Noon (Saturday
- Emergencies/ Casualty: 24 x 7 services (round-the-clock).
- Labour Room: 24 x 7 services (round-the-clock).
- Indoor Patient Department (IPD): Admission facility available.
- Laboratory Services
- Ante-natal/Post-natal clinic
- Family Welfare services
- Immunization services

C. ALLOPATHIC DISPENSARIES:

All the Allopathic Dispensary(s) provide all primary Medical Services to all NDMC Employees and the General Public within their scope of work.

OPD Timings– 8.30 AM to 4:00 PM (Monday to Friday)
8.30 AM to 12.30 Noon (Saturday)

List of Allopathic Dispensary(s)

1. Allopathic Dispensary Palika Kendra, Sansad Marg, New Delhi
   [Phone- 011- 23368548]
2. Allopathic Dispensary Community Hall Disp, Panchakuian Road, New Delhi,
   [Phone- 011-23342957]
3. Allopathic Dispensary Baird Lane Disp., Polyclinic Complex, S.B.S. Marg, New [Phone- 011-23347603]
4. Allopathic Dispensary Babar Road Disp., Health Complex, Babar Road, New Delhi,
   [Phone- 011-23739285]
5. Allopathic Dispensary HCM Lane Disp., Janpath, New Delhi,
   [Phone- 011-23717670].
6. Allopathic Dispensary Bapu Dham Community Centre, N. Delhi,
   [Phone. No: 011-24101218].
7. Allopathic Dispensary Golf Link Disp., Golf Link Sadan, New Delhi,
   [Phone- 011- 24652762].
8. Allopathic Dispensary Lodi Road Disp., Aliganj, New Delhi,

[Phone- 011-24652278]

9. Allopathic Dispensary Kidwai Nagar Disp., NDMC Barat Ghar, New Delhi,
   [Phone- 011- 011-24646094].
10. Allopathic Dispensary, Sarojini Nagar, New Delhi,
    [Phone- 011-24678905]
11. Allopathic Dispensary Netaji Nagar Market, New Delhi,
    [Phone- 011-24673479].
12. Allopathic Dispensary Rohini Disp., Rohini Sector-11, New Delhi,
    [Phone- 011-27570198].
13. Allopathic Dispensary Palika Health Complex Dharam Marg,
    [Phone-011- 24676587]

D. LIST OF MATERNITY & CHILD WELFARE CENTRES

1. MCWC, Reading Road, Community Hall, Panchkuian Road
2. Shishu Kalyan Kendra, Gole Market, N. Delhi.
3. MCWC, Babar Road, 48 Babar Road, Bengali Mkt., N. Delhi.
4. MCWC, Sarojini Nagar, Behind Post Office, N. Delhi.
5. MCWC, Kidwai Nagar, C-399, East Kidwai Nagar, N. Delhi.
6. MCWC, Golf Link Dispensary Complex, N. Delhi.
7. MCWC, Palika Health Complex, Dharam Marg, N. Delhi.
8. MCWC, Moti Bagh

E. CENTRAL MEDICAL STORE(CMS)

- Central Medical is located at Dharam Marg, Health Complex, Chanakya Puri.
- Telephone: 011-24676587
- Office Timing:
  8.30 AM to 4:00 PM (Monday to Friday)
  8.30 AM to 12.30 Noon (Saturday)

F. DENTAL CLINIC, DHARAM MARG, CHANAKY PURI

- OPD Timings– 8.30 AM to 4:00 PM (Monday to Friday)
  8.30 AM to 12.30 Noon (Saturday)

Services provided are-

- Orthodontics
- Prosthodontics
- Oral Surgery
- Oral Medicine &OMDR
- Periodontics
- Pedodontics
- Endodontics

G. NDMC CHEST CLINIC, 37, SBS MARG, NEW DELHI-1(TB CENTER)

NDMC Chest Clinic is the New Delhi District TB Control & Elimination Center for the whole of NDMC & New Delhi Revenue areas. There are sixteen (16) DOTS Centers & Ten (10) Designated Microscopy Centers for the diagnosis and treatment of TB Cases spread over the areas, so that, each centers are at a minimum distance to cover the whole population as per guidelines.

Telephone Number: 011-23740752

The DOTS Centers and Microscopy Centers located within NDMC Limits are-

- Lady Harding Medical College DOTS center & DMC
- NDMC Chest Clinic DOTS center & DMC
- Dr. Ram Manohar Hospital DOTS center & DMC
- NDMC Allopathic Dispensary, Golf Link DOTS Center.
- Delhi TB Association (DTBA) DOTS center & DMC
- Charak Palika Hospital, Moti Bagh DOTS center & DMC